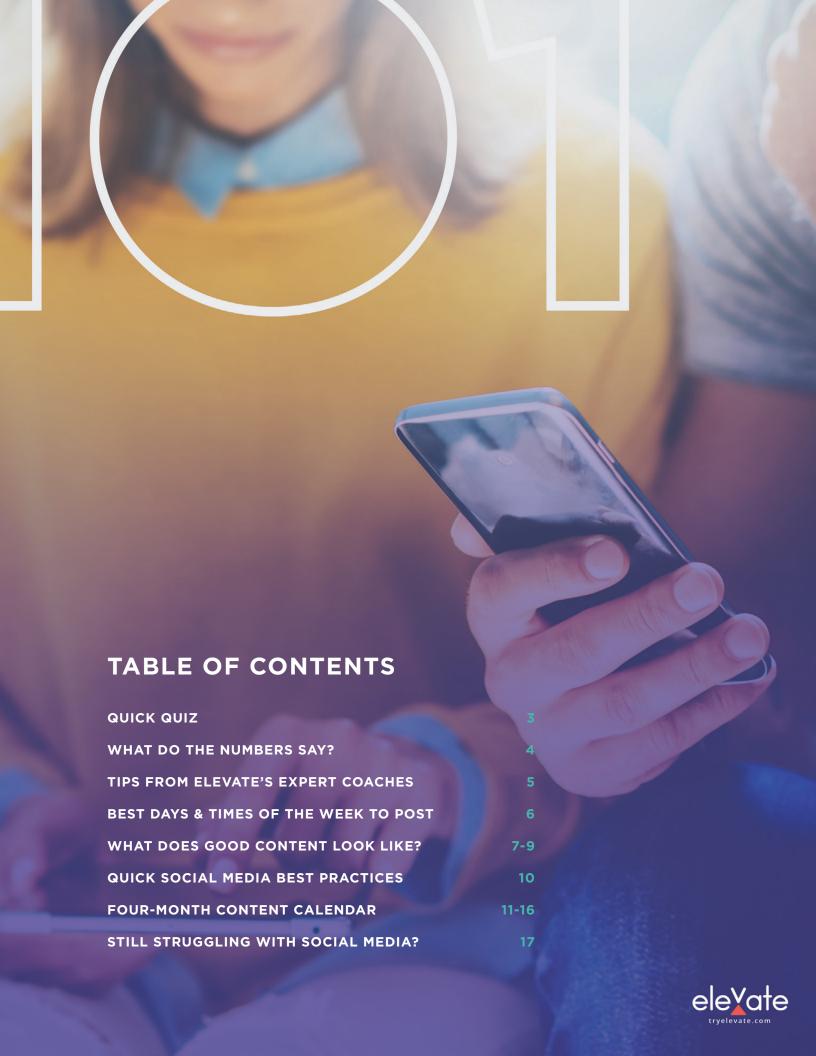
# SOCIAL MEDIA MARKETING



YOUR ALL-INCLUSIVE GUIDE TO CREATING GREAT CONTENT





# WELCOME TO THE ELEVATE GUIDE TO AWESOME SOCIAL CONTENT!

## QUICK QUIZ

#### TRUE OR FALSE: GOOD CONTENT TAKES A LOT OF TIME

#### FALSE! Although creating content CAN be time-consuming, it doesn't have to be.

Creating awesome content is definitely more of a "mixed bag". Some content is nothing more than capturing a moment in your life and sharing it, or taking a shot of the hottest new coffee shop in your neighborhood and giving a shout-out regarding the most delicious latte you've had. Other types of content requires more thought and effort, like a video interview with your favorite mortgage lender, writing a detailed blog post about a residential community, or editing a video tour of your latest listing.

# SO...WHAT MAKES FOR AWESOME CONTENT? WE'LL SUM IT UP WITH TWO QUESTIONS:

# DOES THIS PROVIDE VALUE?

(information, interest, local, relatable)

# MY AUDIENCE?

(shares, clicks, comments, likes, etc.)

Always keep in mind the reason that you create content in the first place is to provide value to your audience, initiate conversations, and ultimately...build and nurture your sphere to lead to business (and personal) opportunities in your life.

In this guide we have compiled the tips, tricks, & strategies from our coaches, data-backed best practices, content examples to get you started, and a full four-month calendar to help you take your online content into the stratosphere.

#### LET'S GET STARTED!



## WHAT DO THE NUMBERS SAY?

#### **4 OUT OF 5 US HOMEBUYERS**

use an online resource at some point in their search.

**全Zillow**®

Americans spend an average of **3 HOURS PER DAY** on social networks and messaging.





"Real estate professionals will have to know and master social media, and continue to improve as new social platforms are introduced, to really succeed in the next real estate revolution."

### **Forbes**



90% of Millennials

78% of Gen-X

48% of Baby Boomers





#### **65% OF HOMEBUYERS**

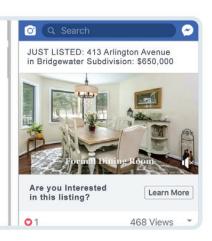
say they are influenced by friend's homebuying posts on Facebook or Instagram.

inman

#### 54% OF SOCIAL BROWSERS

use social media to research products.





Facebook Live events are the #1 WAY TO BOOST engagement & followers.





#### 73% OF HOMEOWNERS

say they're more likely to list with an agent offering to do listing videos.







# TIPS FROM ELEVATE'S EXPERT COACHES



#### **BE COMMUNITY-FOCUSED**

Use your content to position yourself as the local expert, as well as give more of a personal feel to show your audience you are part of their community. Showcase local events, local businesses, and neighborhood news to demonstrate you are "in the know."

STEPHANIE ALPHONSO, SUCCESS COACH



#### DIFFERENT CHANNELS NEED DIFFERENT CONTENT

The way your audience engages with emails is different from how they engage with social posts.

Be sure to adjust your content to fit the channel.

AARON GUTEKUNST, CONTENT MARKETING MANAGER



#### **BE CONSISTENT**

Many agents understand the need to post, blog or be active on social media, but it is also important to create a schedule and be consistent. Train your audience to look for your content.

SIERRA BEAVERS, ELEVATE SUCCESS COACH



#### **OFFER VARIETY**

There's lots of great content out there that you can share, and it does not have to all revolve around real estate. About 90% of your sphere isn't actively looking to buy / sell at the moment, so sharing content like lifestyle, home technology, or a local event will help keep everyone engaged.

MILES GREER, LEAD ACCOUNT MANAGER



#### **KNOW YOUR AUDIENCE**

Understand your market and know how to make your audience engage with you and your brand. Make sure your content resonates with the mindset, needs and interests of your audience.

JORDAN COLLINS, SOCIAL MEDIA MARKETING MANAGER



#### **BE ORIGINAL**

I recommend posting a casual video of yourself once a week. It could be while doing tasks like putting out signs, or just a quick sit-down to share some thoughts on the current market. If you don't feel camera-ready, the video could be first person, or doing a tour of a property.

KRISTA BENNETT, ELEVATE ACCOUNT MANAGER



#### **BE ENGAGING**

Great content is more than just a post, you have to actively engage with your audience on the backside of the post with timely responses, questions and more. The idea of content is to get a conversation started, so don't let the conversation stall by not paying attention to it.

ROBIN BREEDS, CUSTOMER SUPPORT MANAGER



#### **BE YOURSELF**

Nothing connects with a customer more than being personable, trustworthy, and REAL.

TYLER DEMOURA, ELEVATE SUCCESS COACH



# SO WHAT ARE THE BEST DAYS & TIMES OF THE WEEK TO POST ON SOCIAL CHANNELS?

Although this will vary based on your individual audience, here are some industry-wide stats:



#### BEST DAY

Wednesday 11am - 2pm

#### WORST DAY

Sunday

#### **SAFE TIME:**

Tuesday - Thursday 8am - 3pm



#### **BEST DAY:**

Wednesday & Friday after 9am

#### **WORST DAY:**

Sunday

#### **SAFE TIME:**

Monday - Friday 8am - 4pm



#### **BEST DAY:**

Wed. 8am - 12pm & Thurs. 9am - 2pm

## WORST DAY: Sunday

#### **SAFE TIME:**

Tuesday - Friday 8am - 2pm



#### **BEST DAY:**

Thursday & Friday 12pm - 4pm

#### **WORST DAY:**

Tuesday

#### **SAFE TIME:**

2pm - 4pm



#### BEST DAY:

Wednesday 11am & Friday 10 - 11am

#### WORST DAY:

Sunday

#### **SAFE TIME:**

Monday - Friday 9am - 4pm





#### WHAT DOES GOOD CONTENT LOOK LIKE?

Good content has some staples, but can also be relative to your audience. What your target market is interested in can be very different from another agent's market. At the end of the day, you want content that will generate leads and support who you are both professionally and personally, so be mindful about what you are sharing. Yes, engaging content is important, but don't forget to be driving traffic to your lead capture site, or providing a call-to-action.

A GREAT PLACE TO START IS TO ASK YOURSELF...

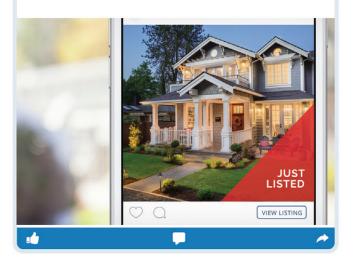
"What are people asking me about on a daily basis?"

HERE ARE SOME IDEAS TO GET YOU STARTED!



#### **NEW LISTINGS & PROPERTIES**

Make it a point to stylize and elaborate on your listings through photos and captions.



#### **INDUSTRY & MARKET NEWS**

Whether it's helpful content, advice, or market reports, keep your clients informed.



#### **SUCCESS STORIES & TESTIMONIALS**

Highlight your success stories and share the journey of your client's experience.



#### LOCAL INVOLVEMENT

Volunteering or going to be out and about at a local event? Share it with your followers and encourage them to participate!



## HOME IMPROVEMENT & RENOVATION TIPS

Inspire creativity for your clients (past, present & future) & educate on home maintenance & personalization.





## PROMOTE LOCAL BUSINESSES / PARTNERS

Team up with other businesses to promote each other. They don't have to be real estate-adjacent. Think your favorite watering hole, the best pizza in town, or a great childcare center.



#### LOCAL EVENTS COVERAGE

Beyond promoting a local event, if you're going to be there share pics and live stream the good times!



## BONUS: GOOFY POSTS ARE GOOD TOO!

We understand not all agents will be on board, and that's OK!

If you are, don't be afraid to let your fun flag fly with hilarious memes and posts to spread some joy to your followers! Just be sure to keep it appropriate.

## LIVESTREAM AN OPEN HOUSE OR VIRTUAL TOUR

In today's times, a live open house may not draw the traffic you want.

Lifestreaming allows you a larger audience AND a great piece of content for you and your audience to share with others.



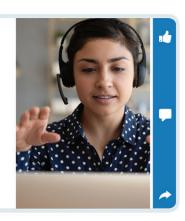
#### **COMPANY MILESTONES**

Awards, accolades, and achievements are a great way to highlight you, your team and/or your company's track record.



#### **Q&A SESSIONS**

What questions are you asked regularly by clients? Sit down for a weekly Facebook live stream where you focus on one or more, and take questions from attendees.





# LET'S LOOK AT SOME QUICK BEST PRACTICES

- Blog a minimum of once per week.
- - include photos and/or videos to increase click rates.



#### **FACEBOOK**

- Aim for 2 3 posts per week.
- Over 70% of users login 6-10x per day.
- You're not allowed to do business on personal accounts, so make sure business is originating on a Facebook Business Page (then share on personal).
- Optimize your listing post by linking to your lead capture site with the full listing sheet & MLS IDX search.



#### LINKEDIN

- Aim for 2 3 posts per week.
- It's like your online resume, and always pops up near the top of Google searches.
- High SEO (search engine optimization), so be sure to build out your profile to its fullest.



#### **TWITTER**

- Aim for 2 3 posts per week.
- Biggest group of millennials.
- Open forum with high SEO.
- Use #hashtags to help interested users find relevant content.



#### YOUTUBE

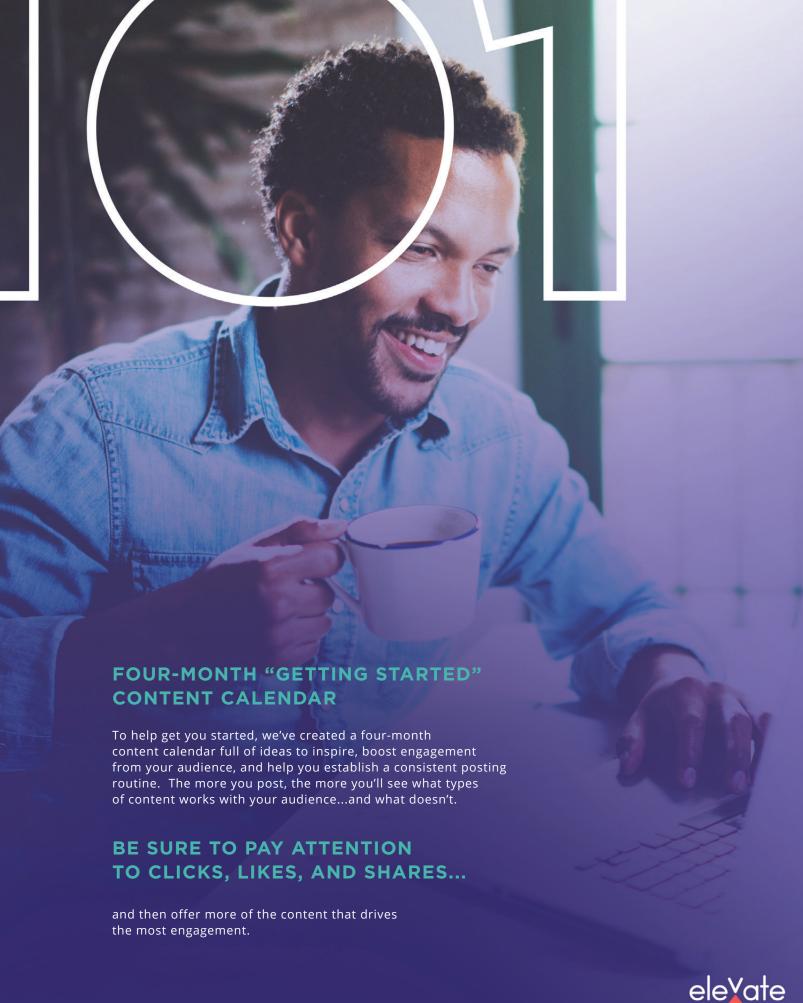
- 1 billion users and counting.
- Excellent platform for listing virtual tours.
- Create a library of educational Vlogs and/or client testimonials.
- Share on all of your social channels.

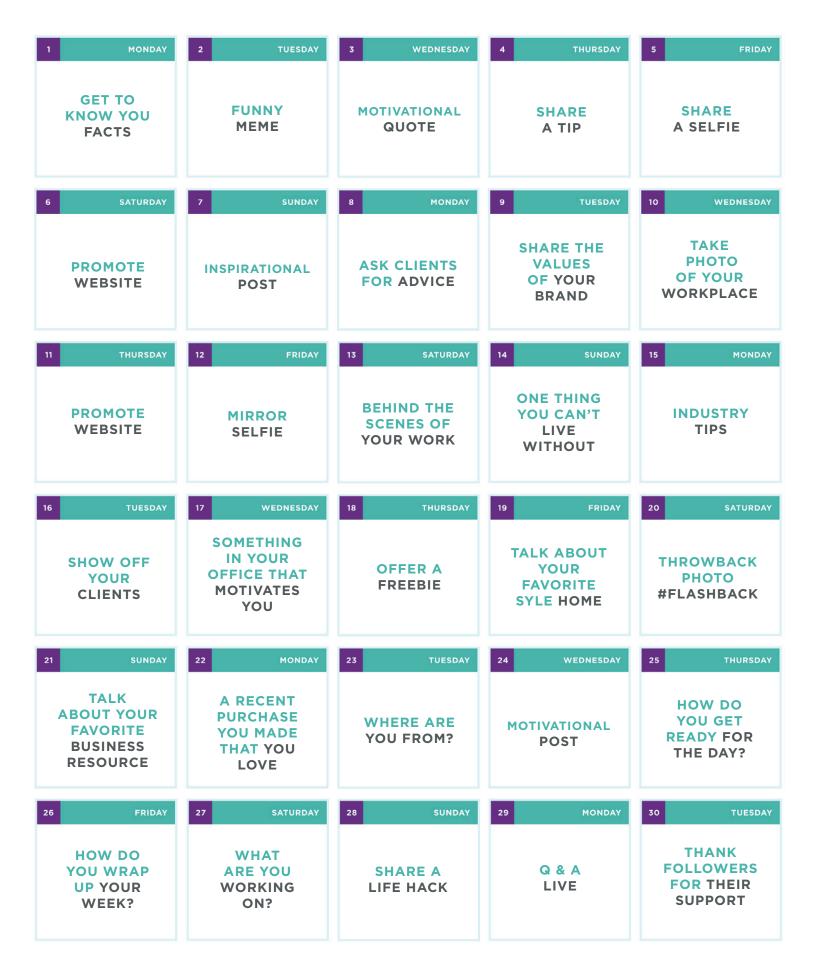


#### **INSTAGRAM**

- Aim for 2 3 posts per week.
- Keep it highly visual with photos & videos that support the content of your post.
- Great content includes day-to-day activities, virtual tours, client testimonials, and showcasing people and businesses.









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PROMOTE EMAIL LIST	INTRODUCE YOUR PETS OR KIDS	FAVORITE BOOK	CROSS PROMOTE YOUR SOCIAL PLATFORMS	SHARE YOUR FAVORITE LOCAL BUSINESS
6 SATURDAY	7 SUNDAY	8 MONDAY	9 TUESDAY	10 WEDNESDAY
SHARE SOMETHING GREAT THAT HAPPENED LATELY	FAVORITE PODCAST OR RADIO STATION	TELL THE STORY BEHIND YOUR BRAND/ LOGO	SHOUTOUT YOUR FAVORITE INFLUENCER	SHARE A SERVICE
MIRROR SELFIE	SHARE HOW YOU STAY ORGANIZED	SHARE A TIME YOU WERE PUSHED OUT OF YOUR COMFORT ZONE	SHARE A FUN FACT ABOUT YOU	MONDAY MONDAY MOTIVATION
16 TUESDAY	17 WEDNESDAY	18 THURSDAY	19 FRIDAY	20 SATURDAY
5 FUN FACTS	SHARE WEEKEND PLANS	SHARE A BUSINESS LESSON LEARNED	ASK AN OPINION	QUICK TIP
PROMOTE AN EXCLUSIVE OFFER	INSPIRATIONAL QUOTE	ASK FOLLOWERS	RECREATIONAL PHOTO	SHARE A PAST SUCCESS
FOR YOUR FOLLOWERS	GOOTE	A QUESTION	FROTO	STORY
26 FRIDAY	27 SATURDAY	28 SUNDAY	29 MONDAY	30 TUESDAY
PHOTO OF YOUR	SNAPSHOT OF YOUR	PROMOTE UPCOMING	Q & A	FAMILY



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1 MONDAY	2 TUESDAY	3 WEDNESDAY	4 THURSDAY	5 FRIDAY
SHOW OFF YOUR BRAND	A FAVORITE PLACE IN YOUR HOME	HOW DID YOU COME UP WITH YOUR BUSINESS NAME?	RECOMMEND A BUSINESS	BEST & WORST ADVICE YOU'VE EVER GIVEN
6 SATURDAY	7 SUNDAY	8 MONDAY	9 TUESDAY	10 WEDNESDAY
TAKING CARE OF PHYSICAL & EMOTIONAL HEALTH	RECOMMEND SOMETHING TO YOUR FOLLOWERS	YOUR GOALS	REPOST A CUSTOMER & THEIR NEW HOME	POST A PIC OF YOU & YOUR BEST FRIEND
11 THURSDAY	12 FRIDAY	13 SATURDAY	14 SUNDAY	15 MONDAY
WHAT INSPIRES YOU?	QUALITY TIME WITH PETS OR KIDS	BEHIND THE SCENES AT WORK	ASK AN OPINION	SHARE A HELPFUL TIP
16 TUESDAY	17 WEDNESDAY	18 THURSDAY	19 FRIDAY	20 SATURDAY
SOMETHING THAT YOU RECENTLY SPLURGED ON	SHOUTOUT A LOCAL BUSINESS	SHARE A BUSINESS TIP	SHARE A STAGING TIP	SHARE A LIFE HACK
21 SUNDAY	22 MONDAY	23 TUESDAY	24 WEDNESDAY	25 THURSDAY
WHAT DOES YOUR SUNDAY LOOK LIKE?	CROSS POST ON OTHER SOCIAL MEDIA	SHOW OFF WHAT YOU DO WELL	MOTIVATIONAL QUOTE	BEHIND THE SCENES OF YOUR WORK DAY
26 FRIDAY	27 SATURDAY	28 SUNDAY	29 MONDAY	30 TUESDAY
HOME SELLING TIP	ASK FOLLOWERS A QUESTION	SUNDAY FUNDAY	MEMORABLE WORK MOMENT	INTRODUCE SOMEONE TO YOUR FOLLOWERS



1 MONDAY	2 TUESDAY	3 WEDNESDAY	4 THURSDAY	5 FRIDAY
SHOW A PROJECT YOU'RE WORKING ON	STYLE TIPS	TALK ABOUT SOMETHING YOU'VE ALWAYS WANTED TO TRY	#THROWBACK THURSDAY	MORTGAGE LOAN TIP
6 SATURDAY	7 SUNDAY	8 MONDAY	9 TUESDAY	10 WEDNESDAY
YOUR FAVORITE OUTFIT	LUNCH PHOTO	CHALLENGE YOUR FOLLOWERS WITH A GOAL THIS WEEK	TUESDAY TRANSFORM LOUNGING ATTIRE /FANCY	WHAT KIND OF BUSINESS DO YOU SPECIALIZE IN
11 THURSDAY	12 FRIDAY	13 SATURDAY	14 SUNDAY	15 MONDAY
THURSDAY THOUGHTS	ENJOY YOUR WEEKEND POST	SATURDAY SELFIE	BOOMERANG	RECAP YOUR WEEKEND
16 TUESDAY	17 WEDNESDAY	18 THURSDAY	19 FRIDAY	20 SATURDAY
TUESDAY TIPS	#HUMPDAY	ASK AN OPINION	THANK YOUR FOLLOWERS FOR THEIR SUPPORT	SHARE A HELPFUL TIP



# STILL STRUGGLING WITH YOUR SOCIAL MEDIA?

No worries...Elevate is here to help with everything from automated content schedules to full-service solutions through 3sixtyfive.agency, our full service creative and digital marketing agency.

CONNECT WITH US TODAY...



#### FREE GAP ANALYSIS FOR BROKERAGES

Request your FREE Gap Analysis with the Elevate Brokerage Development Team to see how you can provide comprehensive, competitive marketing tools and technology for your agents.

**BOSS.TRYELEVATE.COM** 

#### FREE SOCIAL MEDIA REVIEW FOR AGENTS

Schedule your one-on-one walk-through with an Elevate Success Coach.

We'll look at all of your current social media marketing and offer tips, tricks and suggestions for improvement.



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#### FREE DAILY MARKETING TIPS IN YOU INBOX

Receive daily marketing tips direct to your inbox from the marketing masterminds at 3sixtyfive.agency, our full service creative and digital marketing agency.

**3SIXTYFIVE.AGENCY** 

"Online lead generation sucked...until I found elevate. Now I'm making more money than ever before!"

LARRY M.

"I closed a \$600K transaction in my first month of Elevate Lead Generation."

**DENIS P.** 

"My pipeline has never had so many great leads. I've doubled my pending transactions."

MARK L.

